

# Creative Health Care Management

## Workshops for Healthy Workplace Cultures

During these challenging times, health care leaders can benefit from one- or two-day programs targeted to specific needs and goals. We invite you to consider using our experts to make a positive difference – in morale, leadership expertise and/or professional practice – to enhance performance and energize staff.

Listed below are some of the most requested workshops Creative Health Care Management offers. We can also collaborate with you to tailor workshops specifically for your organization.

### **Creating a Culture of Accountability**

Accountability does not have to be a 4-letter word. Make accountability for performance a reality within your organization by helping your members hone skills that improve results and facilitate effective working relationships. This workshop is designed for managers, team leaders, directors, staff, administrators and everyone else who is truly interested in reaching your vision and goals.

### **Transformational Leadership**

Inspire leaders at all levels of the organization to see their leadership potential with fresh eyes and to develop new skills in empowered leadership and shared decision-making. The transformational leadership cycle invites self-reflection, ownership and a fresh start in rising above the day-to-day chaos of health care.

### **Reconnecting with the Joy, Meaning and Purpose of Health Care**

Ideal for Nurses Week, Hospital Week or any other occasion of celebration, we can create inspirational sessions tailored for you. Often used to boost morale, our experiential learning methods of appreciative inquiry, story-telling and dialogue make our programs memorable.

### **Pathways to Shared Decision-Making for Leaders and Staff**

Do you have an established model of shared governance in your organization that needs renewing? Or, are you in the beginning phases of creating a decision-making culture that promotes involvement of all staff and management? This workshop presents strategies to enhance this decision-making process and create an environment of success for both managers and staff.



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## **Primary Nursing Intensive**

The Primary Nurse is responsible for managing the care of a small caseload of patients by establishing a therapeutic relationship and making decisions about the amount and kind of nursing care the patient will receive. This two day workshop is led by Creative Health Care Management founder Marie Manthey. Marie explains, "Logistics of assignments complicate Primary Nursing so much that many people feel it is impossible in today's health care system. I say nonsense! I will help you keep it simple and provide insights that Primary Nursing works!"

## **Building and Promoting Healthy Teams**

Whether you are addressing existing long-term work groups or convening a one-time meeting, teams are the way we accomplish the work in our organizations. Discover the foundation for building teams as well as creative strategies to promote open, honest communication on a daily basis.

## **Riding the River of Perpetual Change**

Health care is like a river. In the past we were gently paddling along. Now we are challenged with whitewater rapids. Do you have the right equipment and skills to navigate the rapids? We cannot stop the river's flow, but we can learn to navigate it successfully. We will give you a map to navigate on this journey.

## **Commitment to my Co-workers<sup>®</sup>**

A program based on our ever-popular Commitment to My Co-workers<sup>®</sup> card, this presentation addresses the basic foundation needed to build healthy interpersonal relationships at work. It focuses on getting the 3Bs (bickering, backbiting, and blaming) out of health care and establishing basic rules for open, honest communication in all daily interactions.

**For more information about these and other  
Creative Health Care Management programs,  
please call 800.728.7766  
or visit [www.chcm.com](http://www.chcm.com)**



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