

Relationship-Based Care was noted by the CEO of McKee Medical Center as a key factor in being awarded the 2008 Premier Award for Quality as well as Best of the Best award within Banner Health system.

Faxton-St. Luke's Healthcare in New York was recognized by Reuters as one of the top 100 hospitals making the greatest progress in improving hospital-wide performance over 5 consecutive years. Relationship-Based Care was the foundation for those improvements.

A research study of patients before and after implementing Relationship-Based Care using the Caring Factor Survey demonstrated improved scores in all 10 caring factors, 7 being statistically significant.



Outcomes: Patients and Families

Every hospital assisted by our experts throughout their journey have succeeded in achieving Magnet[®] designation.

A California medical center received the 2007 Press Ganey award for 'most improved hospital'. They cited Relationship-Based Care as a major reason for this recognition.

A nationally renowned east coast medical center achieved the highest patient satisfaction in their history by year two of implementing Relationship-Based Care. They are among the US News & World Report top 10 hospitals in America.