

Dear Project Leaders and Team Members,

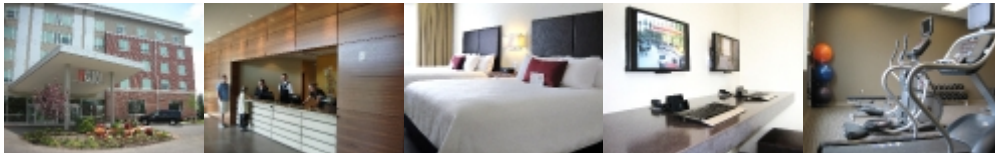
We are pleased you are joining us for the five day intensive practicum for Relationship-Based Care (RBC) Leaders on June 25-29, 2012 at the I Hotel & Conference Center in Champaign, IL. We believe it will be a significant and rewarding step in the successful leadership of RBC within your organization.

ACCOMMODATIONS

I recommend participants who need accommodations reserve a room at the I Hotel & Conference Center.

I Hotel and Conference Center
1900 S. First Street, Champaign, IL 61820
Tel: 217.819.5000 Fax: 217.819.5010

You can also book your reservations online to obtain our negotiated room rate; [click here](#).



Amenities include:

- Room includes hairdryer, iron/ironing board, 32" LCD flat-screen HD television, iHome/iPod clock radio, complimentary high-speed wireless and hardwired Internet, and in-room safe that can accommodate a 17" laptop.
- Room-service dining provided by Houlihan's culinary team.
- 24-hour business center and fitness center.
- Complimentary shuttling to/from any campus building and Willard Airport.

FLIGHTS

The nearest airport is the University of Illinois Urbana-Champaign Willard Airport (Airport Code: CMI). Please note this requires a plane transfer in Detroit or Chicago. American Eagle and Delta are the flights available.

The Central Illinois Regional Airport at Bloomington-Normal in Bloomington, Illinois features [AirTran Airways](#), [American Eagle](#), and [Delta](#). It is an easy fifty minute drive from Champaign-Urbana, Illinois.

Two alternative options have worked well for participants:

1. Fly into Indianapolis, IN. From there you can rent a car and drive to Champaign/Urbana, IL which is approximately 2 hours (120 miles) of all freeway driving. If you choose this option please note that when making flight reservations that Indianapolis has different time zones depending on the time of year. In the winter months, Indianapolis switches from Central Time Zone to Eastern Time Zone.
2. Another option is to fly into Midway in Chicago and rent a car to drive to Champaign/Urbana. Midway is also approximately 2 hours traveling time from Champaign and features Southwest airlines as well as most of the other major airlines.

GETTING TO THE HOTEL

I recommend calling the I Hotel and Conference Center or Amtrak prior to your arrival at the airport for arranging shuttle service. When calling the I hotel for shuttle service (217-819-5000), they will need your time of pick up and your flight number. The shuttle is available from 7 a.m. to 10 p.m. Rental cars can be obtained at the airport also. I do suggest renting a car to have in Champaign/Urbana.

Directions from the Willard University Airport (CMI)

1. Start out going East on Airport Road.
2. Turn Left to stay on Airport Road.
3. Turn Left onto S Dunlap Ave/US-45 N. Continue to follow US-45 N.
4. Turn Right onto St Marys Road.
5. 1900 S 1st Street.

The I Hotel & Conference Center is located 4 miles (8 minutes) from the airport.

PREPARATION MATERIALS

This is a highly interactive practicum, so expect some group assignments/homework during the evening hours to deepen your understanding in some areas and to provide time to do group preparation for presentations/facilitation.



Recommended readings before the program are:

- *Relationship-Based Care: A Model for Transforming Practice*, Mary Koloroutis ed.
- *Primary Nursing*, Marie Manthey
- *Appreciative Inquiry: A Positive Revolution in Change*, David Cooperrider and Diana Whitney
- *The Circle Way: A Leader in Every Chair*, Christina Baldwin
- *I²E²: Leading Lasting Change*, Jayne Felgen

These can be ordered by calling 1-800-728-7766 or online at www.chcm.com

CLASS SCHEDULE

Date	Time
June 25, 2012	9:00 am - 4:30 pm
June 26, 2012	8:30 am- 4:30 pm
June 27, 2012	8:30 am- 4:30 pm
June 28, 2012	8:30 am- 4:30 pm
June 29, 2012	8:30 am- 12:30 pm

Also included in your tuition is:

Monday-Thursday - Lunch and late afternoon snack provided.

Friday - Box Lunch provided.

Casual, comfortable attire is encouraged. You may want to bring a sweater as the conference room may get chilly. Come prepared to learn and have fun!

If you have any questions, don't hesitate to contact me.

Respectfully,

Kristina Skuster

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