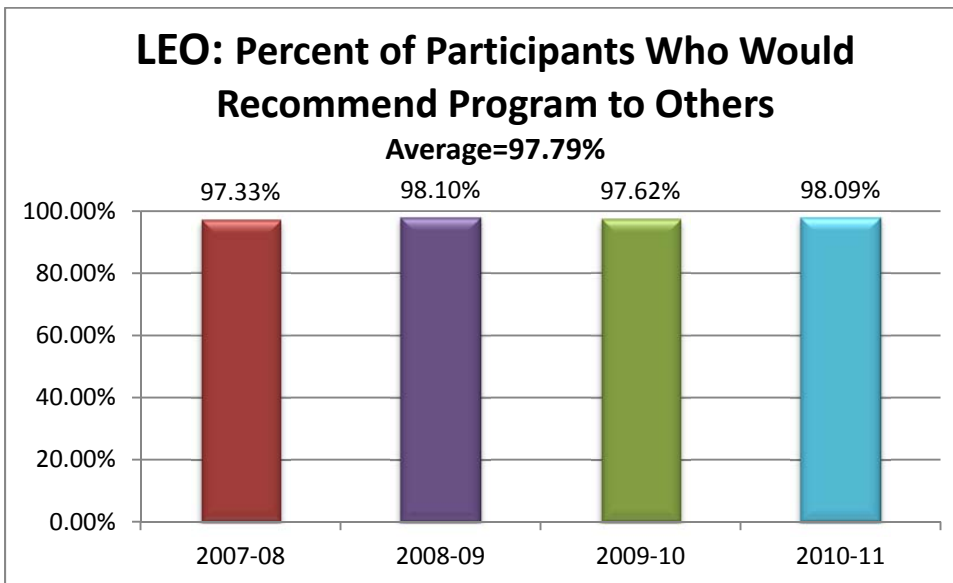
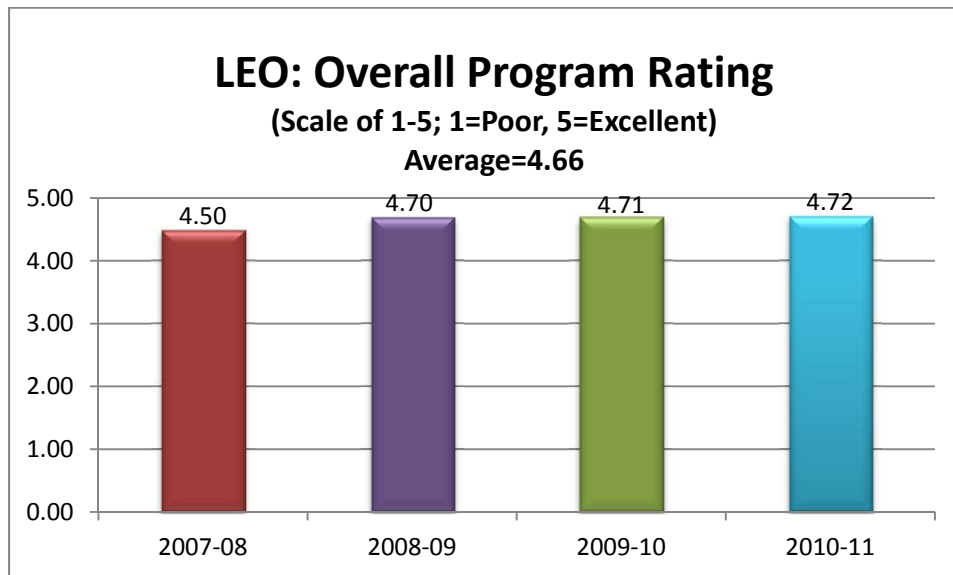


Leading an Empowered Organization (LEO) Evaluation Results Summaries



Participant Feedback:

Will the way you lead be affected as a result of what you're learned in this program?

- This program is excellent to improve one's management skills.
- I have the knowledge to make my own action plan become a reality.
- It makes me want to be even a more assertive manager and let me see that I can empower myself.
- This program taught me various strategies to not just be a better manager but also to get to the next level.
- I have learned strategies with problems that arise day to day with patients, family, and staff.

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- The LEO formula on articulating expectations will lead to my effectiveness as a leader and many of the components learned such as RAA leadership management styles, steps in counseling process and all the group exercises will allow me to use this in my job.
- Articulated expectations are a very powerful tool I'll use with my managers.
- You have inspired me to change my culture!
- Will be clearer communicating levels of authority when delegating. Will use the mistakes model and actions to address mistakes.
- I feel that this course can guide me in my future as a leader. I am very new at leading and this will really help me as I learn.
- I feel so much information was given that is valuable to my daily management responsibilities.
- It gave insight and suggestions for problem solving especially for staff issues.
- The discussion on the techniques for assertive communication and responding appropriately when mistakes happen will be very helpful in my interaction with staff.
- Excellent concepts and tools that every leader needs to be successful in their role.
- Able to apply to all areas of my management style-feel much stronger and ready to make changes in myself and my unit.
- Helped me recognize my areas of weakness. Will also change my language to better delegate, articulate expectations and create learning environment.
- This course was very helpful in providing useful tools to problem solve, determine clear expectations and positive reinforcement to staff members.
- I will be clearer in articulating expectations. I will empower others to own their own accountability. I will be more open and responsive.

Additional Comments:

- I would recommend this program to other staff nurses and supervisors.
- The course was exceptional. It is great to see the leadership teaching encouraging the developmental leaders.
- This course was amazing.
- I felt that this presentation was very beneficial for me. It made me look at my leadership skills. Many initiatives were identified.
- Excellent program! Very relevant.
- Overall this has been an excellent program. The speaker was very knowledgeable and presented the topics in a way that's easy to remember and incorporate into practice. Everyone in a management role should attend LEO. Thank you for a comprehensive, well presented program.
- This three day conference was a wonderful experience and I love the knowledge presented. I will read the text cover to cover. I want to learn more about Relationship-Based Care.
- I learned a lot and I plan to use it. I liked that the LEO training incorporated several different proven theories and tidbits from leading thinkers in their area of expertise. It was a very rich and thorough training.
- The information was presented in a way that can actually be implemented.