

Creating a Culture of Excellence

Overview

In today's health care environment of staffing shortfalls and high customer expectations, organizations need to attract and retain employees while supporting professional nursing practice and enhancing patient outcomes.

Creative Health Care Management has a proven track record in guiding organizations along the journey to organizational and nursing superiority, whether they are applying for formal award designation or creating their own culture of excellence. We provide the inspiration, infrastructure, education and evidence for each step of creating a culture of excellence through the following services:

Organizational Assessment Using the Forces of Magnetism™ — Ground your planning and implementation phases with this comprehensive assessment of your organization tailored to your specifications.

Shared Decision Making Support — Enhance the infrastructure and improve the processes that support shared governance. When shared governance really works, both staff and leaders are more satisfied and effective.

Professional Practice Framework and Care Delivery Models Design — Increase the impact of your delivery model with a framework that is unique to your organization and supports your vision for practice.

Competency-based Professional Advancement Programs — Recognize and foster advanced professional nursing performance, excellence in nursing practice and professional growth with customized advancement programs, including practical peer review.

Practical Peer Review — Develop an active, supportive system that professionally acknowledges and enhances your nurses' performance. Our practical approach to peer review builds on the ANA tenets of professional practice.

Evidence-based Practice/Nursing Research — Foster evidence-based practice (EBP) regardless of your organization's size. Use creative and customized strategies to develop a culture of clinical inquiry and nursing research regardless of organization size.



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Transforming Health Care and Strengthening Results through Relationship-Based Care